

1.B - QUALITY POLICY OF IMPCON

QUALITY POLICY OF INDIAN MINE PLANNERS & CONSULTANTS (IMPCON)

We have willingly chosen to implement a Quality Management System in line with our vision to remain a leading geological, mining and environmental consultant of international repute in mining and mineral sector.

So, we are committed to:

- a. *Our* business, purpose, and context *so as to always* meet and support *our* strategic directions, and *meet and* exceed all applicable requirements of our customers and other interested parties.
- b. Continually improve our Quality Management System and its effectiveness to satisfy *all* applicable requirements.
- c. *Set suitable Quality Objectives, and implement their review mechanism to ensure continued achievement of this Quality Policy.*
- d. *Ensure suitable communication and understanding of this Quality Policy among all concerned.*
- e. Focus on customer satisfaction by addressing customer feedback on regular basis.
- f. Provide state-of-the-art and optimal solutions to our customers, in keeping with the best national and international standards and practices.
- g. Maintain highest order of integrity and ethics in all our processes, operations and functioning.



(Dr NB Chanda)

Managing Partner, IMPCON

Place: Kolkata

Date: 03.08.2022